WPMU DEV

WPMU DEV Support Specialist
Task Sheet #1

Hola!

So, you're thinking about joining WPMU DEV?

Of course you are — you wouldn't be checking out this task sheet otherwise! :)

We're on the lookout for awesome people to add to our team. Having some hands-on experience with our plugins and services is a bonus and can help you get up to speed faster, but it's definitely not a must.

We also want to get a feel for your skill level, so we've put together a few quick tasks for you to complete and include with your application.

The questions below are hypothetical member inquiries, so your responses should be written as if you're replying to those imaginary members.

1.

Check this out: https://siteopt.tempurl.host/. What visual element (e.g., logo, menu, hero section, text block) exhibits the worst Core Web Vitals (CWV) problem, and what is that problem (e.g., LCP, CLS)? This site uses a popular, but heavy, theme. You cannot change the theme. What specific settings in Hummingbird plugin would you enable? Include specifics for settings like Asset Optimization, excluded styles/scripts etc.

HTTP AUTH
applicant
deserve.figure.leotard

Note: Reply should look more like a Site Optimization Report with specific recommendations for the homepage of the website in question, and an explanatory message for an average member.

2.

Go to a public DNS propagation checker (like dnschecker.org), enter our domain: <thetechsupport.store> and you will notice two problems:

1. The A record is not resolving at all in most of Asia.
2. The MX records are pointed to mail.thetechsupport.store instead of Google. A client in Japan says both the <www.thetechsupport.store> site and email are both down. You (in the US) can see the site.
What two separate problems are happening, and how would I explain to my client why we can see the site, but they cannot?

Note: This member sounds stressed, your attention please!

3.

A member reports random mobile redirects. Download this ZIP file
https://drive.google.com/file/d/1xTlt1lwFmTlv57LSnkEqzw9Tl5Mywu8g/
containing their active theme folder.

1. Identify the exact file and the specific line of code that is causing the
problem. Why is this line suspicious even though it contains no obvious
malicious words?

2. The code is obfuscated. Paste the decoded (human-readable) version of
the code here. Based on this, explain why the customer reported the
redirect as 'random' and not 'constant'.

3. You have found the code. What are your next steps?

Note: Safe to test, the infection includes a redirect to <google.com>.

4.

Title: help my site is broke

Body: i used the hub thing to update and now the pictures are all GONE and the font is weird. its not the cashe i tryed it. its the hummingbird. i need this fixed we are losing clients.

Note: You receive this exact forum post. What is your first reply?

5.

I need to make some modifications to my website
https://tasksheet.tempurl.host/ and need your CSS skills. There is a mockup I created for you, I guess it can help better than me describing every change.
https://drive.google.com/file/d/1JF0FPNGH66fBUl9oQJzUtf3uOJEPEsxz/

Note: Despite the use of the native site builder, member still requires CSS code for this page.